

Citrix ASP Login Page

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ATTENTION: If you are experiencing trouble viewing the content in the body of the FAQ Web Pages, please follow the instructions below.

1. Click the "Compatibility View" icon, as shown in the below screenshot, in your Internet Explorer Address Bar. You will be prompted that the website is running in "Compatibility View"



Windows 7, 8, 8.1, and 10 users click the following links: <u>ClientPackDownload/Citrix/ScrewDrivers/RemoteScan</u>

MAC OSx users click <u>HERE</u> for downloads.

iPad and Android Device users click HERE.

Open a PDF version of this web page click HERE.



IMPORTANT - Please note the Receiver cleanup utility is not required and not recommended while upgrading to the Receiver for Windows 4.4. Receiver for Windows 4.4 can upgrade from any older version of Receiver without the need of using the clean up utility.

Please make sure UAC is set to "Never Notify" by opening the Control Panel, click the User Accounts icon, and click the "Change User Account Control Settings" link and slide the bar down to "Never Notify" as shown below.



1. OnDemand ClientPack Download Instructions

Create a new folder on your local C: drive and name it SourceMedCitrix. Please download and save your "OnDemandClientPack.zip" and all other client software related to Source Medical into this folder. Unzip the contents by right clicking the OnDemandClientPack.zip file and select "Extract All". The OnDemandClientPack zip file will contain the following three files:

CitrixReceiver44.exe, OnDemandReceiverConfig.cf, 32bit ScrewDrivers Client v4.8.03.msi, and 64bit ScrewDrivers Client v4.8.03.msi

OnDemandClientPack.zip

Once unzipped, proceed by following the below instructions

2. Citrix Receiver for Windows 4.4 Installation Instructions

A. Right click the CitrixReceiver44.exe file, that was unzipped in the previous step, and select "Run as Administrator. Acknowledge any security messages and click install on Citrix Receiver Welcome window as shown below.



B. Click Start

6	Citrix Receiver		X
	License Agreement		
	You must accept the license agreement below to proceed.		
	CITRIX RECEIVER LICENSE AGREEMENT	^	
	This is a legal agreement ("AGREEMENT") between you, the Licensed User, and Citrix Systems, Inc., Citrix Systems International GmbH, or Citrix Systems Asia Pacific Pty Ltd. Your location of receipt of this component (hereinafter "RECEIVER") determines the licensing entity hereunder (the applicable entity is hereinafter referred to as "CITRIX").	~	
	✓ I accept the license agreement		
	Next	(Cancel

C. Click Next.





0	Citrix Receiver
	Help make our products better by joining the Citrix Customer Experience Improvement Program.
	 I agree to send anonymous data and usage statistics to Citrix for the purposes of product analysis and improvement. No, Thanks.
	<u>Learn More</u>
	Install Cancel

E. Select "No, Thanks" and click Install. The installation will begin.

6	Citrix Receiver	×	
	citrix Receiver		
Installation successful If you received instructions to set up Citrix Receiver with your email or a server address, click Add Account. Otherwise, click Finish, and you can set up an account later.			
	Add Account Finish		

F. Click Finish

After clicking finish you may notice the Citrix Receiver icon in the system tray (grey circle with white curved lines) as shown in the below screenshot. You may have to click the "up arrow" to expand system tray icons.



G. Double click the OnDemandReceiverConfig.cf file that was unzipped in Step 1 and wait for the below message to be presented and click Add.

6	Citrix Receiver	×
()	Do you want to add "OnDe by "Source Medical Solutio You should only proceed if you trust Source Me Medical Solutions, Inc. was verified by GlobalSig	ns, Inc."? dical Solutions, Inc Source
Show d	etails	Add Cancel

H. After clicking Add, wait to be presented with the below login window and enter your username and password and click Log On.

6	Citrix Receiver				
	User name: Password: Log On Cancel]			
	Secure connection				

I. After authenticating, the connection to your applications will begin and you will be presented with a window as shown below. Click the "+" symbol to add your Source Medical applications to the Favorites Windows.



J. Click the All Apps link or the listed folder to view the applications you would like to add to your Favorites Window.





K. Once the Source Medical icons are moved to the Favorites Window, you can now click the icon to launch the published application. Remember to follow the ScrewDriver installation instructions before launching your applications.



H. To remove icons from your Favorites Window, simply hover over the top right corner of the icon you would like to remove and click the "x" as shown below.



I. IMPORTANT - Please access your Source Medical Applications from a web browser by browsing to ondemand.sourcemed.net. You will be provided with some additional password change options. The Chrome Web Browser is no longer supported by Souce Medical.

When applications are accessed from a web browser using ondemand.sourcemed.net, you will

be directed to the secure page as shown below.

SOURCEMEDICAL Leading Source for Outpatient Solutions	Please log on User name Personn Lug Cin Thromat Annual Assampt

3. Tricerat ScrewDrivers v4.8.03 Installation Instructions

A. After uninstalling the previous version of ScrewDrivers, double click the 32bit ScrewDrivers Client v4.msi file or 64bit ScrewDrivers Client v4.msi that was unzipped in Step 1 and click Next on the Welcome window as shown below.

B ScrewDrivers Client v4	- InstallShield Wizard Welcome to the InstallShield Wizard for ScrewDrivers Client v4
	The InstallShield(R) Wizard will install ScrewDrivers Client v4 on your computer. To continue, click Next.
2	WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel

B. Click Next to contine.



C. Choose the setup type "Complete" and click Next.

Setup Type	
Choose the se	tup type that best suits your needs.
Please select a	setup type.
Complete	
1	All program features will be installed. (Requires the most disk space.)
Custom	
F	Choose which program features you want installed and where they will be installed. Recommended for advanced users.
stallShield ———	

D. Click Install.



E. Click Finish. Install is now complete.

波 ScrewDrivers Client v4 - Ins	tallShield Wizard
	The InstallShield Wizard has successfully installed ScrewDrivers Client v4. Click Finish to exit the wizard.
	< Back Finish Cancel

F. After the installation of the Screwdrivers Client is complete, please open the Control Panel and search for ScrewDrivers Client v4. Open the ScrewDrivers Client v4 software and click the "Printers" tab and add those printers from the Available Printers area to the Preferred Printers area that you will use while logged into your Citrix applications. All other printers, please add to the Denied Printers area. Click Apply and OK to save changes. See screenshot below.

ScrewDrivers v4		? 🛛
General Printers Printer UI - Extended		
Printer Selection Use the following to specify which printers are	to be created. The server will start with printers in the st, but will never create printers in the "Denied" list. Preferred Printers Dell 2155cn Color MFP PCL6	<u>^</u>
	Add -> <- Remove	
	Add -> <- Remove Add -> Add ->	
	orce the update of the client printer data cache. This is driver is updated and may support new features.	useful
	OK Cancel Apply	Help



After installing the Citrix Receiver and Screwdrivers client, open the control panel, double click the ScrewDrivers Client v4 icon, and set the option in the Screwdrivers client as shown in the screenshot below before installing the RemoteScan client.

Γ	Disable ICA Plugin
	Disable ICA Plugin compatibility with ScrewDrivers v4 Servers (Simplify Printing v4)
	Disable ICA Plugin compatibility with ScrewDrivers v3 Servers (Simplify Printing v3)
	Disable ICA Plugin compatibility with ScrewDrivers v2/fxp Servers (Simplify Printing v2)

4. RemoteScan Installation Instructions

Please Note: You will need to log into the Remote-Scan.com website to download the RemoteScan executable associated with your Company.

A. Click "Run" to begin the installation process.

		rity Warning n or save this file?			
	Туре:	RemoteScanASP.exe Application, 1.83 MB C:\Documents and Se		c\Desktop\FAQ	
		<u>R</u> un	<u>S</u> ave	Cancel]
1	potentially h	rom the Internet can be arm your computer. If y this software, <u>What's t</u>	ou do not trust l		ot

B. Keep the default option and click "Next".

ect Option Select an option below and click Next to	o continue.		📐 RemoteSca
Please select one of the following langu	lages:		
English			
	< Back	Next>	Cancel

C. Click "Next".

Welcome to the RemoteScan ASP setup program. It is strongly recommended that you exit all Windows programs before running Setup. Click Cancel to quit Setup and close any programs you have running. WARNING: This program is protected by copyright law and international treaties. Unauthorized reproduction or distribution of this program may result is severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law. Click Next to continue with the setup.	elcome Welcome to the RemoteScan ASP installation.	Click Next to continue.	RemoteSi
	It is strongly recommended that you exit all Win Click Cancel to quit Setup and close any progr- WARNING: This program is protected by copy Unauthorized reproduction or distribution of this criminal penalties, and will be prosecuted to the	dows programs before ru ams you have running. ight law and internationa program may result is se	treaties. vere civil and
	Click Next to continue with the setup.		

D. Select "I agree to the terms..." and click "Next".

i se Agreement Please read the license agreement b	below	<mark>∖\</mark> Remote
Guarantee: We have a 14 day "no-questions-as for you, we do not want you to pay I your purchase you are not satisfied purchase price. Support: RemoteScan is supported openly th www.remote-scan.com. Phone support is available with a se you will need phone support, please LEGAL:	for it. If at anytime during with our software, we w I rough our support forum ervice contract agreeme	g the first 14 days after ill reimburse your nat nat nt. If you anticipate that
 I agree to the terms of this licens I do not agree to the terms of this 	State and the state of the stat	

E. Click "Next".



F. Select the "Install the Server Software" option and click "Next".

×
<mark>∖\</mark> RemoteScan™
WAIN-driver
Cancel

G. Select the "Update your Citrix Client to allow scanning" option and click "Next".

🙀 RemoteScan ASP TS/CTX ver 9.448 Setup	×
Citrix Users Read Below Select your options below and click Next to continue.	<mark>∖ R</mark> emoteScan™
Check the box below if you are connecting to your Server with a Citri	Client 🖟
Vpdate your Citrix Client to allow scanning	
< Back Next >	Cancel

H. Click "Next".

í

allation Folder Select the installation folder below an	d click Next to continue.	📐 RemoteSca
Setup will install the RemoteScan ASI below. To install to a different directo		
select another directory.		6
Install files to this location:		
C:\Program Files\RemoteScan Serve	er	Browse
Space required on drive:	1.8 MB	
Space available on selected drive:	7992 MB	

I. Place a check mark in the box, as shown in the screenshot below, and click "Next".

j <mark>a</mark> RemoteScan ASP TS/CTX ver 9.4-	48 Setup		×
Select Options Select your options below and click	Next to continue.		<mark>∖ R</mark> emoteScan™
Do you want to start the RemoteSo	an ASP Server aft	er the install?	
Ves Yes			
	< Back	Next >	Cancel

J. Place a check mark in the box, as shown in the screenshot below, and click "Next".

lect Options Select your options below and click Next to continue.	📐 RemoteSca
If you are running Windows XP or Windows 2003 RemoteScan ASP can modify the personal firewall that is part allow your computers to use RemoteScan ASP. This will not m software like Norton, Sygate or others.	
Modify my computer's personal firewall to allow RemoteSca	an ASP to run
	~
< Back N	ext > Cancel

PLEASE NOTE: Make sure you have no open connections to Citrix or Terminal Services

K.Click "Install" to begin the installation process.

			2
Ready to Install			N D O
You are now ready to install RemoteSc	can ASP. Clie	ck Next to continue	🗼 RemoteScan
Setup now has enough information to	start installing	the software.	
If you would like to make any changes installation, click Cancel.	before conti	nuing, click Back.	To abort the
When you are ready to start installing t	he software,	click on the Install t	outton.
	< Back	Install	Cancel
	< Back	Install	Cancel
Llick Finish	< Back	Install	Cancel
		Install	Cancel
		Install	Cancel
RemoteScan ASP TS/CTX ver 9.448 9		Install	(
RemoteScan ASP TS/CTX ver 9.448 9	Setup	Install	
Click Finish RemoteScan ASP TS/CTX ver 9.448 9 Installation Complete Installation complete. Click Finish to qu	Setup	Install	(

Make sure you register your software today. By registering your software at our web site http://www.remote-scan.com you will recieve:

· Notification of product updates and upgrades.
· New product announcements.
· Technical support options.

Click Finish to end the Setup.

M. You will notice a scanner icon in your system tray as shown in the screenshot below.

🕂 🌦 🖸 🔊 🔞 🐠 😏 🧶 11:24 AM

N. Right click the scanner icon and select "Register".

🗼 RemoteScan''' <i>Serve</i>	~
Choose a TWAIN Scanner	+
Choose a WIA Scanner	•
Choose a WIA Video Device	•
Choose a Video Device	+
Choose a Finger Print Device	+
Connection Log	
Options	
Register	į.
About	
Exit	

O. PLEASE NOTE: DO NOT select a Wireless Adapter as shown in the screenshot below in the higlighted area. Make sure the device has a direct connection through an ethernet cable before registering this product. Next, click the "Register/Get Unlock Key from Web" button. The "Unlock Key" field will be populated with a registeration key. Click "Save" to complete the registration process.

The drive letter mapped for all ASP scan document file storage is Z:\

Downloads

🔶 RemoteScan	Server v9.448 - Registration	BX
(0	RemoteScan Server) 2003-2007 RemoteScan Corporati	on
Registered	To: user@rs2.sourcemed.net	
	REGISTERED	k}
* Note: Once y	ou register you can not get a refund	l of this product.
	gistration Key / Customer Informatio se DO NOT select wireless/VPN netw registration	
00-11-43-55-9B	1E Broadcom NetXtreme 57xx Gigat	oit Controller - F 💌
Step 1: Press	Register / Get Unlock Key From We	eb +
	Unlock Key: 6906A5E5	
-	ave Cancel H	elp

Downloads

Download Speed Test

 $file: ///sm12fs02prd/PUBLIC/CoreyJ/OnDemandSupport/downloads.html [1/16/2016\ 12:38:14\ PM]$

Downloads